

Beyond Diversity

Conflicts created on the basis of different cultural backgrounds in Small and Medium-Sized Enterprises

Background:

Disagreements and conflicts created on the basis of different cultural backgrounds arise even in the best of teams. The ability to manage conflicts positively is a fundamental skill, essential in the multicultural world.

The project is based on a tool elaborated within the framework of a past project called POCODIMA – Positive Conflict and Difference Management. The general purpose of the project was to provide beneficiaries with efficient instruments dedicated to the constructive management of conflicts and differences using technology and training.

Aims and objectives of the Beyond Diversity project:

- To give beneficiaries (mostly managers and employees) a positive tool for the effective management of conflicts occurring in the SME sector
- To change attitudes regarding cultural diversity and reduce the prevalence of negative attitudes towards other cultures
- To enable the further development of knowledge and skills in managing conflict
- To create an e-learning platform which will allow the placement of materials, tools, training and provide a forum for discussion and experience exchange

Target groups:

- SME Managers
- Training Centres
- Employees
- Trainers

For further information, suggestions and contact please do not hesitate to write:

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